

APARTMENT FEATURES

GLASSWARE

		Apt. 1 room	Apt. 2 room	Apt. 3 room
glass	water	4	6	8
	wine	4	6	8
	drinking	4	6	8
pitcher		1	1	1

DISHWARE

plate	flat	4	6	8
	deep	4	6	8
	dessert	4	6	8
serving dishes	square	1	1	2
	round	1	1	1
bowl	medium	4	6	8
salad bowl		1	1	1
ice tray		1	1	1

FLATWARE

fork	dinner	4	6	8
	dessert	4	6	8
knife	dinner	4	6	8
	dessert	4	6	8
spoon	dinner	4	6	8
	coffee/dessert	4	6	8
ladle		1	1	1
slotted spoon		1	1	1

KITCHENWARE

chopping knife		1	1	1
serrated knife		1	1	1
medium skillet		1	1	1
pot	small	1	1	1
	medium	1	1	1
	large	1	1	1
cutting board		1	1	1
colander		1	1	1
bottle opener		1	1	1
can opener		1	1	1
scissors		1	1	1
coffee maker		1	1	1
teapot		1	1	1
juicer		1	1	1
toaster		1	1	1

EXTRAS

iron		1	1	1
ironing board		1	1	1

RULES OF CONDUCT

HOURS

Check-in: 3:00 pm to 5:00 pm.

Check-out: 11:00 am.

- Guests must inform us of their expected time of arrival. Guests who anticipate arriving after 5:00 pm will be provided with the appropriate instructions for accessing the building and the reserved apartment after hours.
- You must advise us of your estimated time arrival no later than 2 days prior to the first night of your stay.
- Guests who check-in after 5:00 pm agree to present themselves at reception the following morning in order to complete the registration process and finalize payment for the entirety of their stay (for bookings in which this amount was not pre-paid). Access to the apartment will be automatically de-activated in the event that the guest fails to present at reception before 11:00 am on the morning following arrival.

NUMBER OF GUESTS

Only registered guests will be granted access to the apartments. The number of guests permitted per apartment capacity may not under any circumstances be exceeded. If it is suspected that unregistered persons are staying at the apartment, Midtown Apartments reserves the right to cancel the entire booking pertaining to said guests, and no refund will be issued for any payment already realized.

CONDUCT

Quiet hours: 9:00 pm to 9:00 am.

- Parties are not allowed either inside apartments or in common areas. Please respect the rest of other guests and neighbors, and observe quiet hours after 9:00 pm. For any guest who fails to comply with said rule, Midtown Apartments reserves the right to cancel the entire booking pertaining to said guest, and no refund will be issued for any payment already realized.

- Smoking anywhere inside the building is strictly prohibited. Smoking is only permitted on the terrace. Guests who fail to comply with this rule will be charged an additional cleaning fee to restore curtains, furniture, etc. The security deposit will also be used against any damage incurred from the presence of **any pet**, as animals are not welcome at Midtown Apartments.

- If you need to store your bike, please ask at reception during office hours. Bicycles are not allowed inside apartments, and may not be stored in common areas.

LIABILITY

- For your own security, please be sure that you close the front door properly each time you come and go from your apartment. The management will not be responsible for loss of or damage to personal effects not deposited in the safe (up to €600).
- We ask that you make proper use of all the appliances in your apartment. Do not put any metal objects in the microwave. Please turn off air conditioning units, lights, and electric appliances when you leave the apartment, and do not use the air conditioner when the windows are open. Similarly we ask that you consume water responsibly; we hope to make the lowest environmental impact possible.
- We remind you that the electrical output in Spain is 220V. Please be sure to use only appliances that support this output. Management will not be responsible for any damage incurred from the improper use of any electrical device or appliance.
- Get in touch with us immediately in the event of any accident or damage suffered by the apartment so that we can resolve the problem as soon as possible. We have maintenance staff on-site to respond immediately to any such mishap. Please do not attempt to repair any household appliance or device on your own, as you will be held fully responsible for any damage incurred from said attempt. We are not responsible for any accident that occurs as a result of the manipulation of electrical devices or similar.

COMPLAINTS

Midtown Apartments will under no circumstances be responsible for events outside the company's control, such as:

- Noise caused by construction sites located near the reserved apartment.
- Noise caused by other guests.
- Internet service outages caused by reasons outside the management's control.

CLEANING

- Please help us to maintain the cleanliness of all common areas.
- One cleaning service will be provided in the middle of stays 8 nights or longer. Guests may request supplemental cleaning services during their stay (subject to availability, and at an additional cost.)

1 Bedroom Apartment - €49

2 Bedroom Apartment - €80

3 Bedroom Apartment - €95

- On the day of check-out, guests must leave their apartments in a neat and presentable manner. Midtown Apartments reserves the right to charge additional cleaning expenses in the event that the apartment is left in an unsatisfactory state, and in the event of any damages incurred.

SAFETY

- The building is equipped with 24-hour closed-circuit television video surveillance. These cameras are located in all common areas (entrance, corridors, stairwells, elevators, pools and hallway), and not in the apartments themselves.
- This 24-hour surveillance service is only for your security and that of our other guests. In the event of any incident or public disorder, a team of security guards will take the appropriate measures to ensure the proper rest and comfort of all our guests. Midtown Apartments reserves the right to cancel the entire booking pertaining guests who cause any disturbance, and no refund will be issued for any payment already realized.

PERSONAL INFORMATION AND DATA PROTECTION

In compliance with Article 5, Section 1.a of Organic Law 15/1999, on the Protection of Personal Data, we inform you that personal data provided will be included in a personal data file duly registered with the Spanish Agency for Data Protection, and will be used to effect the proper rendering of the services you have contracted. Only those employees and providers who must have access to such data in order to render their services shall have access to said files. Notwithstanding, all clients may exercise their rights of access, cancellation, rectification, and opposition in the terms established by law.



MIDTOWN APARTMENTS SECURITY DEPOSIT TERMS AND CONDITIONS

Below we describe in detail the security deposit terms and conditions as established by Midtown Apartments management:

Please remember that upon accepting our Terms and Conditions, you agree that your security deposit will be used to cover the costs incurred by any damage or loss to property caused by you or your party. You also agree to be personally responsible for any damage or loss that exceeds the value of the security deposit.

During the check-in process, a security deposit will be collected*. The value of this deposit will be higher for stays lasting more than 6 nights.

APARTMENT TYPE	DEPOSIT up to 6 nights	DEPOSIT more than 6 nights
1 Bedroom	€ 150	€ 250
2 Bedroom	€ 200	€ 300
3 Bedroom	€ 250	€ 350

The deposit will be returned to you 24 hours following check-out, so long as the following conditions have been met:

1.- The apartment is left in fine condition and fully equipped, according to the inventory (*available at Reception*) and with all appliances functioning properly. In the event that any object or household appliance is damaged, lost, or broken, the value of the object, or the costs incurred from its repair or replacement, will be discounted from your security deposit.

2.- The apartment is left in a neat and presentable manner, and all silverware and household appliances are cleaned and in their right place. In the event of imperfections or unsatisfactory conditions, be they owing to dirtiness, or the rearrangement of any furniture or decorative elements, the costs incurred from said damage will be deducted from the security deposit.

3.- Smoking is strictly prohibited inside the building. Any smoking within the building will result in the application of an additional cleaning surcharge.

4.- All rules of conduct as established by Midtown Apartments (and available within the apartment) must be strictly observed.

5.- For reasons of safety, the number of registered guests in the apartment may not be exceeded.

6.- The presence of any pet or domestic animal within the building is strictly prohibited.

7.- During check-in, you'll receive 2 magnetic keys per apartment. If you lose your key, a replacement fee of € 3 will be discounted from your security deposit.

Please bear in mind that the Hotel will process your deposit refund 24 hours following your departure. The return of your deposit is not instantaneous and will be reflected in your account according to the regulations observed by the relevant banking entity (anywhere between 3 and 15 days).

*In the event that you arrive after 5:00 pm, the security deposit will be collected prior to arrival.